

## Evaluation System



The MindPro™ Evaluation Center is the most comprehensive online evaluation, testing and certification site available. The evaluation center delivers secure, modular examination and evaluation services for the *SSMI Lean Six Sigma Body of Knowledge*. All of the MindPro exams and evaluation tools have been designed using state-of-the-art instructional technologies. This means you will experience a competency-based validation of your total learning experience, including automated feedback and certificate generation.

### Exam Registration

Registering for any of the MindPro Lean Six Sigma program exams is very easy. Just go to <http://www.mindprotesting.com> and sign up, it's that easy. If a prospective student would like to try a practice exam, the MindPro Evaluation Center offers a free evaluation exam to determine if a student has the necessary background knowledge for working through the various Lean Six Sigma training programs.

### Exam Description

By purchasing one of the exam packages associated with one of the *MindPro™ Lean Six Sigma Programs*, the student will receive full access to the corresponding *Knowledge* and *Application Exams*. These exams are required to achieve *Program Completion, Qualification* or *Certification* status.

The Knowledge Exams relate to a program's instructional content, whereas the Project Exam

is associated with the digital training project. It should be noted that both types of exams are required for Black Belt and Green Belt proficiency certification. Appendix "A" lists the types of exams and levels of program accomplishment associated with the Mindpro™ training content.

For a selected program-of-study, the related exam package will consist of multiple tests (see Figure 1.0), where each exam corresponds to a program topic. Included in the purchase are three (3) attempts at each topic-level exam. In the event any given *Knowledge Exam* score does not meet the minimum requirement, the student can retest that topic two times at no additional cost. However, if any given topic exam is failed three times; the student will need to repurchase the program testing package. The same holds true for the *Project Exam*.

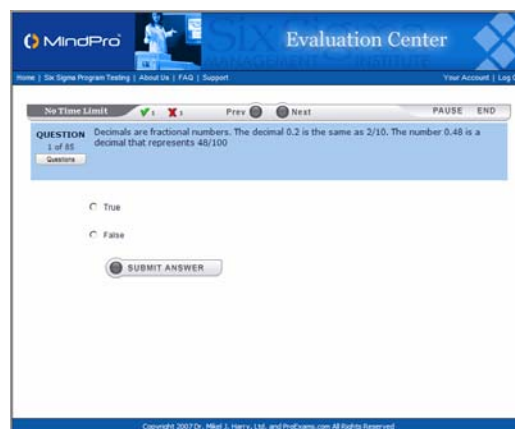


Figure 1.0 Example Exam Question

Upon satisfactory completion of the program testing, the student will receive a personalized electronic letter with the signature of Dr. Mikel Harry. This letter will then serve as an official testament to the student's participation in the training and acknowledges achievement. For the ranks of Black Belt and Green belt, the student will receive a *Proficiency Certification*, but only after the *Knowledge Exam* and *Project Exam* are successfully executed (*access to MindPro is required for completing the digital project exam*).

Successful completion of the Knowledge Exam automatically grants the student a Proficiency Qualification Certificate. Successful completion of the Project Exam automatically grants the student a Project Qualification Certificate. Again, the successful completion of both exams automatically grants the student a Proficiency Certification.

## Scoring Criteria

The topic-based exams associated with each SSMI Lean Six Sigma training program require the following:

- 1) 50% minimum score to recognize successful program completion;
- 2) 70% minimum score on the *Knowledge Exam* to grant *Program Qualification* status; and
- 3) 70% minimum score on the *Project Exam* to grant a *Proficiency Certification*.

See Appendix “A” for additional details. The document associated with criteria number 1 above (50% minimum score) is provided to the student as “proof of attendance” (i.e., for purposes of employer verification, tuition reimbursement, etc.).

## Exam Features

The online practice exams are automatically made available to the student after purchase. The online exam testing engine gives each student the flexibility to take practice exams when needed.

Furthermore, the MindPro Evaluation Center gives the exam administrator an unparalleled level of flexibility to configure any given exam. This capability is provided so as to maximize the learning and evaluation experience.

The following options are fully configurable by the exam administrator when preparing exams:

- 1) question categories
- 2) number of questions
- 3) time limit
- 4) answer feedback
- 5) simulated exam

Of course, the MindPro Evaluation Center allows students access to all of their previous exams, with the on-demand opportunity to review those exams. In addition, the system provides each student with several forms of feedback; including areas in need of attention, as well as pertinent references (see Figure 2.0).



Figure 2.0 Example Display of Student Performance Feedback

## Frequently Asked Questions

***Do I have to complete one of the MindPro programs of study before taking any of the exams?***

No. Although the exams are correlated to the Six Sigma Management Institute Body of Knowledge, you may use our evaluation system to receive an official Six Sigma Program Qualification. However, if you are seeking Proficiency Certification for Black Belt or Green Belt then MindPro access is required. If you are using the MindPro Learning System as your training platform, it is recommended that you complete the exams in parallel with your learning experience.

***Do I have to purchase anything else?***

No. Once you purchase your testing program, you will be given access to each of the module exams for that Six Sigma program. At the successful completion, you will receive a customized letter of completion, qualification or certification, depending on the program (BB & GB required MindPro access)..

***What if I fail an exam?***

You will have three (3) attempts at each of the exams included in the program that you have purchased. After three failed attempts, you will be required to purchase another program package.

**Can I review my exam history?**

Yes. You can open and review any of your exams in your exam history. This feature allows you to review your results by category.

**After I purchase, do you send me a CD?**

No, all of our content and the exam taking process is online. Once you purchase your program, you can take your exams from any computer that has internet access.

**Can I pause my exam, and come back to it later?**

Yes. An exam can be paused at any time for later use. When you are ready to continue your exam, simply go into exam history, select your paused exam, and continue on.

**Will I get a receipt for my purchase?**

Yes, by visiting your order history in the Exam Center, you can access and print a receipt of your purchase. Immediately on purchase, you will also receive an e-mail with your purchase details.

**How do I get help?**

You can obtain help by using the support link on the menu, and sending a support request to us.

**What happens if I forget my username or password?**

If you cannot remember your login information, we will send that information to you to the email address you signed up with.

**Does the evaluation center keep track of my scores?**

Yes. Our site keeps track of every exam you take, the answers that you select, and the scores for each exam. It also gives you performance benchmarks and let's you know how you are doing in all areas.

**Technical Support**

Technical support is available by contacting the MindPro Evaluation Center through the communication tool displayed in Figure 3.0



Figure 3.0 MindPro Evaluation Center Technical Support Communication Channel

**Site Changes**

SSMI reserves the right to make changes to the MindPro Evaluation Center site. Any such changes to the evaluation venue, algorithms, format, questions, answers, scoring, feedback and all other such features and functionality will be instituted at the sole discretion of SSMI. This is essential to ensure that the MindPro Evaluation Center can be updated and modified as circumstances require. Naturally, every reasonable effort will be made by SSMI and ProTraining to maintain and assure exam integrity, as well as full functionality.

## Appendix A

### MindPro™ Exam Types and Levels of Program Accomplishment

| Program Title          | Knowledge Exam | Project Exam | Program Completion | Program Qualification | Project Qualification | Proficiency Certification |
|------------------------|----------------|--------------|--------------------|-----------------------|-----------------------|---------------------------|
| Black Belt             | Yes            | Yes          | Yes                | Yes                   | Yes                   | Yes                       |
| Green Belt Industrial  | Yes            | Yes          | Yes                | Yes                   | Yes                   | Yes                       |
| Green Belt Commercial  | Yes            | Yes          | Yes                | Yes                   | Yes                   | Yes                       |
| Yellow Belt            | Yes            | No           | Yes                | Yes                   | No                    | No                        |
| White Belt             | Yes            | No           | Yes                | Yes                   | No                    | No                        |
| Process Leadership     | Yes            | No           | Yes                | Yes                   | No                    | No                        |
| Lean Sigma             | Yes            | No           | Yes                | Yes                   | No                    | No                        |
| Prime Sigma            | Yes            | No           | Yes                | Yes                   | No                    | No                        |
| Diagnostic Practices   | Yes            | No           | Yes                | Yes                   | No                    | No                        |
| Control Practices      | Yes            | No           | Yes                | Yes                   | No                    | No                        |
| Experimental Practices | Yes            | No           | Yes                | Yes                   | No                    | No                        |
| Six Sigma Panorama     | No             | No           | No                 | No                    | No                    | No                        |
| Executive Highlights   | No             | No           | No                 | No                    | No                    | No                        |
| Six Sigma Snapshots    | No             | No           | No                 | No                    | No                    | No                        |

**Program Qualification** = Granted upon successful completion of the Knowledge Exam

**Project Qualification** = Granted upon successful completion of the Project Exam

**Proficiency Certification** = Program Qualification + Project Qualification

**Note:** Black Belt and Green Belt Project Qualification and Proficiency Certification require access to the MindPro Knowledge Transfer System.